

# Volunteer Work at Logan Regional Hospital

Intermountain Healthcare

## Program Overview

The internship that I have been participating in for the semester has been done at the Logan Regional Hospital run by Intermountain Healthcare's Volunteer Services. This program allows participants to work throughout the hospital on a weekly basis. After volunteering for more than 24 hours, more positions open up in different departments, allowing you to serve in the area of your choice. I am currently participating twice a week in the Emergency Department as well as the Main Entrance Information Desk.

## Information Desk

Some of the responsibilities I have when working at the information desk include directing patients and visitors throughout the hospital, keeping the main entrance area clean, and organizing and distributing wheelchairs throughout the hospital. I was responsible for helping create a program to color code wheelchairs by department and create a weekly audit that is used on a weekly basis to ensure they are readily available to all patients.



An image of the Emergency Department entrance, one of the five main entrances to the hospital, and the wheelchairs staged in this area.



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One of the many storage rooms in the Emergency Department. Stock must be stored in the proper labeled bin for efficient supply retrieval for all emergencies.

## What I've Learned

While working in this position, I have learned multiple skills that are essential in a hospital environment. Some of these include learning the layout and departments of the building, proper patient confidentiality techniques, professionalism in a healthcare environment, and an understanding of medical terminology and procedures. The volunteer services program offers positions in many departments, enabling volunteers to magnify their skills and contribute in meaningful ways. I would recommend this opportunity to any students looking to learn more about hospital culture and wanting to serve their community.



## My Motivation

My motivation for volunteering in this position came from my desire to work in the medical field and become a doctor. Medical schools want their applicants to have experience working in hospitals, clinical hours, and volunteer service opportunities. I found this program offered through the hospital that would help build up my resume in all three of those critical areas. The scheduling they offer worked well with my classes and is not too demanding, allowing me to continue to excel in school on top of volunteering six hours per week.

## Emergency Department

In the Emergency Room, I am responsible for helping keep the department running smooth and ensure patient comfort throughout their stay. I clean and organize rooms after patient discharge and organize surgical supplies in storage. When needed I get food and water for patients and meet with the nurses on duty to help with miscellaneous tasks.

### Before



### After



Images showing the cleaning done in rooms in the Emergency Department post-discharge